

..... having now got to the point where I can start delivering courses I just wanted to say how impressed I have been with ITC. Before I started training I had a decision to make about whether to train with ITC or *another organisation*. I chose ITC because I had heard really good reports about the induction system (and some less complimentary ones about *another organisation!*). How glad I am that I made that choice! I really feel welcomed into a progressive and forward thinking organisation.

I would also like to say how supported and valued Andy has made me feel. His expert instruction has helped me make great improvements with my first aid knowledge and delivery (although I appreciate it is a work in progress!) and he has always been there to help, assist and advise when needed.

I am really looking forward to becoming as involved as possible in ITC delivery over the coming years.

Many thanks again,

Paul Lewis

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